

## LOCAL INVOLVEMENT NETWORK (LINk) Joint Working Group (JWG) for Ambulance Services UPDATE FOR THE JOINT OVERVIEW AND SCRUTINY COMMITTEE (JOSC)

## October 2011

The JWG met in July and September 2011. The speaker at the July meeting was Dave Coates, Emergency Care Practitioner (ECP) Great Western Ambulance Services (GWAS), who talked about the Emergency Pathways across the GWAS area. He specifically talked about the Stroke Pathway and the Cardiac Care pathway. Members found the presentation very interesting and informative. They noted there was some variance in critical timings across the area.

The speaker at the September meeting was Marija Kontic, Chief Project Manager for the GWAS Emergency Departments Arrival Screens project. Members learnt that Arrival Screens are now present in the eight acute hospitals in the GWAS area. The screens are designed to give advanced information to Emergency Departments on incoming patients and to provide a detailed, accurate measurement of handover times.

At a previous meeting, JWG members had expressed their concerns about the variance in handover times at acute Hospitals. Members discussed the Arrival Screens presentation and agreed to undertake a piece of work which would be centred on the screens and the processes around them.

Albert Weager
Chair LINk JWG for ambulance services